iFonte

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Legal Notice
SwissSalary AG (SwissSalary Ltd.)
Bernstrasse 28
CH-3322 Urtenen-Schönbühl
Schweiz

Phone: +41 (0)31 950 07 77
support@swisssalary.ch
swisssalary.ch

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1 What is iFonte?

This is a web platform provided by the canton of Ticino for the electronic transmission of withholding tax statements.

Use of this platform has been mandatory since January 1, 2022.

The prerequisite for iFonte is Swissdec 4. or a newer version. No installation is required, as access is via a browser. A control number and password must be requested from the withholding tax office of the canton of Ticino. If no registration number exists yet, the employer must first request one. The relevant forms can be found here under points 1 and 2:
Programma iFonte - DC (DFE) - Repubblica e Cantone Ticino

Unlike other cantons, it is necessary to confirm the data transmitted by ELM/Swissdec on the iFonte platform as follows: The data transmitted via ELM must be approved on iFonte on a quarterly basis and can then only be changed on the annual statement. After each quarterly transmission, the amount of withholding tax determined is transferred to the tax office using a payment slip by the 10th of the following month.

2 Video tutorial

Programma iFonte

A partire dal 1.1.2022 per i datori di lavoro è stato introdotto l'obbligo di inoltro in formato elettronico dei conteggi relativi all'imposta alla fonte.

01 Se non ancora iscritti, aprire una partita fiscale

Per i datori di lavoro che impiegano persone assoggettate all'imposta alla fonte e che devono aprire una partita fiscale presso l'Ufficio delle imposte alla fonte e del bollo, compilare il modulo online "Richiesta di affiliazione".

Al termine dell'Iscrizione confermare nell'apposito campo il desiderio di inoltrare i dati in formato elettronico tramite l'applicativo informatico "iFonte". Vi saranno inviate le credenziali di accesso.

02 Richiesta credenziali di accesso e password

Richiedere l'accesso e la password per poter accedere al programma iFonte attraverso il seguente modulo:

Formulario di richiesta per ricevere l'accesso al programma iFonte

03 Accesso al programma iFonte

L'uso del programma consente ai datori di lavoro di semplificare la gestione dei dipendenti assoggettati alla fonte.
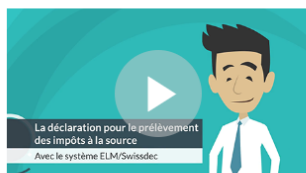
Programma iFonte

04 Video tutorial

Informazioni programma iFonte

Ufficio delle imposte alla fonte e del bollo
tel. +41 91 814.75.71
dfe-ddc.ifonte(at)ti.ch

→ Per Software House:
   file di supporto in formato Excel

Trasmissione dati da un programma salariale (ELM) - Italiano.

Uso senza un programma salariale - Italiano.

Transmission de données depuis un programme salarial (ELM) - Français.

Utilisation sans programme salarial - Français.

Elektronische Übermittlung der Daten (ELM) - Deutsch.

Nutzung ohne Lohnprogramm - Deutsch.

Here is the tutorial in different languages, which explains iFonte in more detail:

Programma iFonte - DC (DFE) - Repubblica e Cantone Ticino

3 Guidance

Guidance is available directly on the program:

4   Problems with transmission to iFonte

If no data appears in iFonte after successful transmission via ELM/Swissdec, the error list can be accessed in iFonte as follows:

Log in to iFonte, open the "Gestione" menu, and select "Audit files caricati":

Then correct the errors reported there in SwissSalary and resend the data via ELM. These errors often involve missing data, such as marriage or divorce dates.